

Assessment of demand (dendrometer)

Thank you for being interested in our products and services! On the following pages you will find important queries and information about your order process.

With the following form we collect important details for your individual assessment of demand. Accurately filled, it will help you to specify your requirements and help us to prepare your personal quotation and, if necessary, to determine where additional consulting is required.

With your support, we can ensure that the entire process, from assessment of demand to delivery, exactly meets your needs and requirements. In this context, please also note the general information on the steps of your ordering process at the end of the document.

Specification of the relevant customer data

<u>Request from</u> Name, First Name: <input type="text"/> Institution/Company: <input type="text"/> Street, N°.: <input type="text"/> City, Post Code: <input type="text"/> Country: <input type="text"/> Contact details, phone, e-mail: <input type="text"/>	<u>Delivery to</u> Name, First Name: <input type="text"/> Institution/Company: <input type="text"/> Street, N°.: <input type="text"/> City, Post Code: <input type="text"/> Country: <input type="text"/> Contact details, phone, e-mail: <input type="text"/>
<u>Other order-relevant information</u> EU VAT number (if existent): <input type="text"/> Desired delivery date: <input type="text"/> Desired payment method: Credit card <input type="checkbox"/> Bank transfer <input type="checkbox"/> Paypal <input type="checkbox"/> Desired delivery method: Ex works (EXW) <input type="checkbox"/> Delivery (CFR) <input type="checkbox"/>	

Information on the intended application and details of the planned installation

For which plant type / plant species do you require dendrometers?	Woody <input type="checkbox"/> Herbaceous <input type="checkbox"/> Species names: <input type="text"/>
For which plant organs do you require dendrometers?	Shoot (trunk, branches) <input type="checkbox"/> Fruit <input type="checkbox"/> Root <input type="checkbox"/>
For which diameter range do you require dendrometers?	From <input type="text"/> cm, to <input type="text"/> cm
Which parameters, deducible from dendrometer data, are you primarily interested in?	Volume growth <input type="checkbox"/> Relative increment <input type="checkbox"/> Diurnal diameter variation <input type="checkbox"/>
Are fixation screws in the wood acceptable?	Yes <input type="checkbox"/> No <input type="checkbox"/>
Temporary water entry from the bottom side of the dendrometer may be possible under the conditions of the planned application? <u>Ex.:</u> splashing water from the ground, flooding, installation under snow cover...	Yes <input type="checkbox"/> No <input type="checkbox"/>
Temporary exposure to sea salt, volcanic ashes or dust may be possible under the conditions of the planned application? <u>Ex.:</u> Near the coast by sea air / sea water, near active volcanoes, desert areas or the immediate vicinity of frequented unpaved roads...	Yes <input type="checkbox"/> No <input type="checkbox"/>
Do you already have data loggers to be used for the dendrometer measurements?	Yes <input type="checkbox"/> No <input type="checkbox"/> If yes, which type (logger name, type designation): <input type="text"/>
How many dendrometers do you need?	N° of units required per type: <input type="text"/>
What is the distance between the logger and the dendrometers? (Please specify separately for each individual dendrometer installation, or give a maximum distance that is equally sufficient for all installations)	<input type="text"/>

Thank you for your effort, your details will significantly facilitate and accelerate the following consultation / ordering process.

We will promptly review your information and contact you.

General information regarding your order process:

Thank you for being interested in our products and services! On the following page you will find important information about the ordering process.

To our international customers: Please note, we ship worldwide! So, if we do not currently have a listed distribution partner for your country (a list can be found on our Web page\Contact), please feel free to contact us directly.

1) Assessment of demand:

Together with you, we determine which of our products optimally meet your requirements.

We are also happy to individually design your complete measuring stations (plant, meteorological, and soil sensors), including solar power supply and mobile data transmission if required.

You already know our products and you know exactly what you need? Perfect, just write us an e-mail with your wishes and continue with step 2). ...

You need our assistance first? Very good. The best way to start is to complete the above form "Assessment of demand" and send it back to us via e-mail, together with your request. Normally this information should already be sufficient and you will shortly receive our corresponding quotation. Otherwise, we will contact you immediately for further consulting.

2) Quotation:

Based on the jointly developed solution, we create your individual offer and arrange the desired payment method (bank transfer or credit card payment), delivery method and delivery time.

If necessary, in this stage, you can still continue to make adjustments.

3) Order placement:

After the successful assessment of demand and our satisfying quotation, you may place the order indicating the accepted quotation number. If "prepaid" has been agreed as a payment term, the order shall only be deemed to have been placed if, in addition to your written order, your payment has also been received in our bank account.

4) Order confirmation:

When you have placed your order, you will receive our order confirmation. This document denotes specification of all ordered items, delivery time, and if applicable, the date on which your payment was received in our bank account.

5) Delivery:

According to the agreed delivery method and delivery time, we will inform you of the completion of your order and dispatch your ordered goods. If available for the selected shipping method, you will receive your shipment number for tracking.

6) Support during installation and operation:

If you require further support, in addition to the supplied detailed installation and operating instructions (manuals and / or video instructions), we will be happy to assist you at any time via email, telephone or video conference.